

# STUDENT SERVICES OFFERED AT DACC

## DACC New Student Orientation

New Student Orientation (<https://dacc.nmsu.edu/admissions/welcome-and-orientation.html>) will provide the tools and information to make your transition to DACC as easy as possible. Students will attend in person or complete a course online, set up an appointment with an academic advisor, and register for classes. Not only will you learn more about DACC and the resources available here, but you will also meet new friends and discover that DACC is a supportive and caring community. For information, please contact the orientation coordinator at (575) 527-7536 or via email at [admissions@dacc.nmsu.edu](mailto:admissions@dacc.nmsu.edu).

## Student Accessibility Services

The Student Accessibility Services (<https://dacc.nmsu.edu/student-services/student-accessibility-services/index.html> (<https://dacc.nmsu.edu/student-services/student-accessibility-services/>)) at DACC coordinates accommodations for qualified students under the Americans with Disabilities Act (ADA, 1990) and section 504 of the Rehabilitation Act of 1973. This program may not be able to meet all needs and requests; however, a reasonable effort will be made to facilitate physical and programmatic access. To provide quality services, SAS procedures include self-identification of persons with disabilities and determination of their eligibility for services. Students with disabilities must request services and provide appropriate documentation from public schools, agencies, physicians, psychologists, and/or other qualified diagnosticians.

Qualified students may receive the following forms of free assistance/accommodations: sign-language interpreters, note-taking assistance, readers, enlarged print, E-text, audio text, computer/software adaptations, alternative keyboards, accessible furniture, priority registration, and referral and liaison for many of these services.

More information may be obtained from the SAS office on the Espina Campus, DASH 117 (575) 527-7548. Students also may contact the East Mesa SAS office, DASR 104A (575) 527-7548.

## Tutoring/Academic Readiness Center (ARC) Services

Tutoring/ARC Services (<https://dacc.nmsu.edu/student-services/academic-readiness-center/index.html> (<https://dacc.nmsu.edu/student-services/academic-readiness-center/>)) provide free assistance to students. Our CRLA certified tutors and professionals work diligently and skillfully to assist you in becoming successful, confident, and active learners. Workshops are offered in multiple academic areas, in-person and online. Free tutoring is available for enrolled students through the Academic Readiness Centers (ARC) located at the East Mesa Campus, Espina Campus, Gadsden and Sunland Park centers. To utilize these services or to obtain additional information, please visit or call us at:

- Las Cruces East Mesa Campus, DAAR 201, phone (575) 528-7275
- Las Cruces Espina Campus, DASH 116, phone (575) 527-7575
- Gadsden Center, DAGC 104, phone (575) 882-6818
- Sunland Park Center, DASP 107, phone (575) 874-7807

## AVANZA Student Success Program

The AVANZA Program provides "wrap-around" services to all students of DACC in need of campus and community resources. The AVANZA Student Success Advocates (advisors) are located at the campuses of East Mesa and Espina as well as the centers of Gadsden and Sunland Park. AVANZA's information and resources on personal and family wellness, financial success, relief resources including immediate access to food and financial assistance, career planning, and navigating DACC.

For more information, please consult AVANZA's webpage (<https://dacc.nmsu.edu/student-services/avanza/>) for a complete list of resources and services.

## Virtual Learning & Instructional Technology (VLIT)

VLIT is dedicated to enhancing the educational experience by promoting the use of instructional technology as a natural extension of learning. VLIT equips students with the necessary tools and training, including Canvas LMS proficiency, Office 365 mastery, efficient communication with Outlook, and enhanced virtual learning via Zoom. For a complete list of information and resources, visit VLIT's webpage (<https://dacc.nmsu.edu/student-services/vlit/>).

## Library Services

DACC Library upholds the mission of the college by providing excellent educational and research resources and expert service for a diverse community of learners in support of academic interests, workforce development, economic growth, and lifelong learning. The DACC Library serves current DACC students, faculty, staff, and Doña Ana County residents.

The DACC Library has two full-service locations: one on the Las Cruces Espina campus in the Learning Resources Building, DALR 260, and one on the Las Cruces East Mesa campus in the Academic Resources Building, DAAR 203. Limited library services are also available at Sunland Park, Room 107B, and Gadsden, Room 104B. The Espina and East Mesa libraries have great natural lighting and many windows with study tables beside them. In addition to the library's physical collection, the following are also available: computers, copiers, printers, scanners, anatomical skeletons, whiteboards, and bookable study rooms. See the library website for current hours of operation and contact information. Helpful library staff are present at all locations.

The library website (<https://dacc.nmsu.edu/library/> (<https://dacc.nmsu.edu/library/>)) provides direct access to most of the library's services: bookable study rooms, online and in-person appointments with Librarians, access to the library's 140+ electronic databases, and a discovery tool, Search Everything, that allows users to search the libraries 18,000 physical items and most electronic databases all at once. All electronic materials are accessible on and off campus and include articles, eBooks, streaming videos, audio recordings, and research guides.

The DACC Library shares an online library catalog with all NMSU campus libraries. Delivery service among the campuses is quick, and students can pick up materials from their most convenient location. Interlibrary Loan services are available for materials not owned by DACC or NMSU libraries, and is limited to currently registered students, faculty and staff.

The college ID serves as a library card for checking out books, which are loaned for three weeks, and audiovisual materials, which are loaned for one week. Extended loan periods are available to Crimson Scholars.

## Student Computer Access

DACC has more than 1,500 computers for student use. Most are located in classrooms, where they are integrated into the teaching process. Additionally, all DACC campuses and centers have open computer laboratories, affording access to the internet, Microsoft, Adobe and Autodesk applications, NMSU web applications such as email and Canvas, and numerous other applications in support of curriculum and classroom software.

Wireless network access is provided at all DACC campuses and centers.

During the fall and spring semesters, hours for open computer labs are as follows.

- Espina DASH 85 (575) 527-7561 and East Mesa DAAR 200 campuses (575) 528-7265: 8 a.m. to 8 p.m. Monday through Thursday, 8 a.m. to 5 p.m. Friday, and closed Saturday and Sunday.
- Gadsden DAGC 112 (575) 882-6822 8 a.m. to 8 p.m. Monday through Thursday, 8 a.m. to 5 p.m. Friday, closed Saturday and Sunday.
- Sunland Park DASP 113 (575) 874-7798 centers: 8 a.m. to 6 p.m. Monday through Thursday, 8 a.m. to 5 p.m. Friday, closed Saturday and Sunday.
- Chaparral Center DACH 111 (575) 824-2003: 8 a.m. to 5 p.m. Monday through Friday; closed Saturday and Sunday.

These schedules are subject to change. Current hours of operation for all campuses and centers are posted on the Web at <https://dacc.nmsu.edu/student-services/computer-labs/index.html> (<https://dacc.nmsu.edu/student-services/computer-labs/>).

## Books and Supplies

The DACC bookstore is managed by Follett and is located in the Academic Resources (DAAR) building Room 102 on the East Mesa Campus. It is arranged for self-service, with textbooks displayed by department, course number, and section number. The DACC Bookstore only carries textbooks for courses offered at DACC and does not carry textbooks for NMSU Main, Alamogordo or Grants campus. With the exception of Grants campus, all branches of NMSU have their own campus bookstores which carry books for their specific campus or books can be ordered from the bookstore website. In addition to textbooks, the bookstore sells calculators, educational supplies, and other types of merchandise.

For current bookstore hours or other information, call (575) 528-7253 or visit <https://www.bkstr.com/nmsudaccstore> (<https://www.bkstr.com/nmsudaccstore/>).

## DACC Bookstore Integrated Services Program (Books4Less)

In an effort to promote student success and increase affordability, DACC has partnered with Follett to create the DACC Books4Less Program. The DACC Bookstore will provide all required course books/materials for a flat \$28 per credit hour that is charged when the student registers for the course.

Students will be able to pick up or access all needed print or electronic textbooks and learning materials for all their courses without paying anything more out of pocket. These materials will be available for pick up or access prior to the first day of class. Students can evaluate the impact and savings each semester based on their individual courses and opt out if there is no benefit. Students wishing to opt out of this

program for the semester and purchase materials on their own will be given the opportunity to do so before the start of the semester but no later than the last day to add classes for the semester. You can find additional information on this program and the opt out link at the following website: <https://dacc.nmsu.edu/admissions/books4less/index.html> (<https://dacc.nmsu.edu/admissions/books4less/>)

## Student Technology Rentals

DACC students can rent Laptops, Projectors, Cameras, and iPads on a semester basis for a nominal fee. The IT Equipment rental office is located at Hardman & Jacobs Undergraduate Learning Center (HJLC) at NMSU and appointment and information can be found at: <https://studenttech.nmsu.edu/equiprental/>

## DACC XCITE iPad Program

First time freshman or first time transfer students to DACC, taking a minimum of 6 credits and enrolled in a DACC major may be eligible to receive a free iPad to support their technology and learning needs at DACC. Once the student successfully completes 12 credits the iPad will be the students to keep. Information on this program can be found at <https://dacc.nmsu.edu/student-services/ipad/index.html> (<https://dacc.nmsu.edu/student-services/ipad/>).

## Student Government Association & Student Activities

The Student Government Association of Doña Ana Community College is the dynamic and responsive Association representing DACC students, and the organizations in which they participate. Through annual campus-wide elections, students run for office and vote for their chosen representatives. Student activities and events serve as the foundation for enhanced learning and leadership development through educational and social activities, and programs.

Though representative of all campus locations, the Student Government Association is located on the East Mesa Campus in DAEM 212. For more information, call (575) 528-7618 or visit <https://dacc.nmsu.edu/student-services/sga/index.html> (<https://dacc.nmsu.edu/student-services/sga/>)

## Student Feedback

DACC is committed to making the learning experience positive and supportive for all students. With this commitment in mind and in our efforts for continually improving DACC, we welcome your opinions, comments, suggestions, and complaints. For more information about providing constructive feedback to the administration, faculty, and staff of DACC, visit <https://dacc.nmsu.edu/student-complaints/index.html> (<https://dacc.nmsu.edu/student-complaints/>)

## Campus Security

Security staff is available to all students, faculty, and staff at the various DACC locations. If you have a security issue, need an escort, or require a guard for safety purposes, do not hesitate to call (575) 527-7777 from any DACC campus or center. For more information, visit <https://dacc.nmsu.edu/about/campus-security/index.html> (<https://dacc.nmsu.edu/about/campus-security/>)

## Parking at DACC Campuses

All DACC campuses have free parking. At the Espina campus Blue lots are now designated as free parking, however, Street parking may require permits and specially marked spaces are restricted. For more information,

please click this link: (<https://dacc.nmsu.edu/faculty-and-staff/business-office/index.html> (<https://dacc.nmsu.edu/faculty-and-staff/business-office/>))

## Citywide Transit/Bus Services

RoadRunner transit has routes throughout Las Cruces including a route that can take students from University Avenue to the DACC East Mesa Campus at 30-minute intervals. All citywide transit and bus services are currently free. Details about the route schedules can be found on the City of Las Cruces Transit website: <https://www.las-cruces.org/1314/RoadRUNNER-Transit/>